



# B150708 Base station communication error

Source: <https://www.legalandprivacy.eu/Sat-06-May-2017-3998.html>

Website: <https://www.legalandprivacy.eu>

Title: B150708 Base station communication error

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Why is my base station not broadcasting?

The software sets up all radio and receiver operating parameters, and is the most likely route to a successful problem resolution once you have checked all connections, cables, and batteries. The base station is not broadcasting. See Base station is not broadcasting below. Incorrect over-the-air baud rates between base station and rover.

What if my base station is already registered to another account?

The "This Base Station is already registered to another account" message appears when your Base Station is registered to another account. Contact Ring Alarm Support to add this Base Station to your account. DO NOT attempt a factory reset on Ring Alarm or Ring Alarm Pro. This will remove your connected Alarm devices and components.

Why is my ring alarm base station not supported?

Bluetooth is not supported. If you receive a "Bluetooth is not supported" message your mobile device may have an old Bluetooth chip or may not support Bluetooth LE which is required to setup Ring Alarm Base Station.

Why is my base station not connecting to the WiFi router?

Your Base Station can't connect to the wifi router. This may be due to a poor wifi connection, or because you entered the wrong wifi network password. Check that your Base Station location has a strong wifi signal, and then tap the Try Again button to retry the wifi connection. Oops.

When I try to update the base station it looks as if my computer "sees" the base, but I get an error saying communication error b. When I run the 2 AirPort utility software programs, ...

If you're experiencing communication issues with your USB data logger, base station, and shuttle, here are a few things to consider: If using Windows - Be sure that your OS is supported and ...

While troubleshooting, you can also reboot the Base Station remotely through NCS to see if that resolves your problem. The "halt" command stops all communications to and from the ...

Communication drops and breaks in the Signal Strength line show intermittent communication breaks are occurring. An additional repeater ...

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Your Base Station reported an error when it tried to communicate with Ring. Check your Base Station's power and internet connections, and then tap Try Again."

The "This Base Station is already registered to another account" message appears when your Base Station is registered to another account. Contact Ring Alarm Support to add this Base ...

If the base stations have trouble wirelessly syncing with each other, there might be an obstruction in your play area. Check if using the sync cable would solve your issue.

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The app error "Device Connection Problem" occurs whenever the SimpliSafe® Mobile App cannot reach your Base Station. This can happen if the Base Station is not connected to its Wi-Fi or ...

Communication drops and breaks in the Signal Strength line show intermittent communication breaks are occurring. An additional repeater added to the system will assist in resolving these ...

Trimble recommends that you use the Siteworks or SCS900 software to restart or configure base and rover receivers. The software sets up all radio and receiver operating parameters, and is ...

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